

Rotherham LMNS 3 Year Delivery Plan Assurance Visit

23/01/24



Setting the scene



South Yorkshire and
Bassetlaw Geographical
Footprint

Maternity services are a key part of the healthcare system in South Yorkshire. Supporting women and birthing people from pre-conception to pregnancy, through birth and in to early parenthood. Over the past year 15,588 babies were born in South Yorkshire and Bassetlaw.

During 2023 (calendar year) –

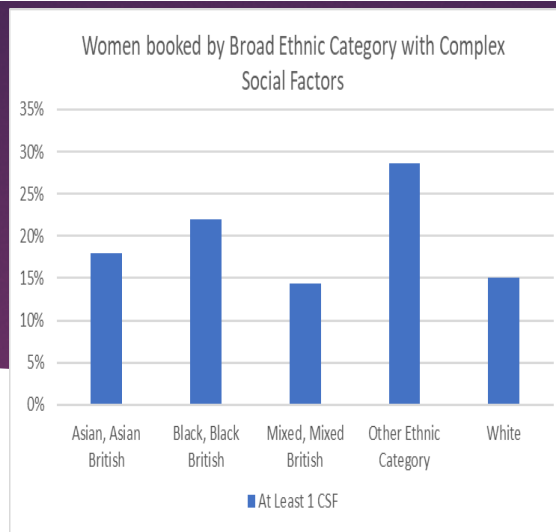
3021 women booked for maternity care under Rotherham Maternity Services

2529 women birthed under Rotherham Maternity Services

4.8% of households in Rotherham are deprived in at least **3 out of 4 dimensions** (education, employment, health, housing)
([Ons.gov.uk/census/maps](https://ons.gov.uk/census/maps))

Setting the Scene...

Complex Social Factors
24%
(~2500)



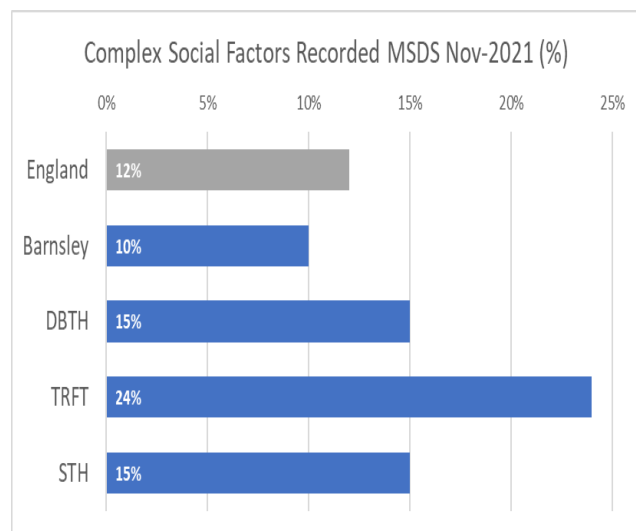
24% of women were recorded as having Complex Social Factors in the November 2021 MSDS submission (NHS Digital).

Complex social factors include:

- substance abuse
- refugee status
- homelessness or housing insecurity
- teenage mothers
- women suffering domestic abuse.

(note: Data Quality issues with MSDS mean these figures may significantly under or over represent the true numbers)

CORE20 PLUS 5



Complex Social Factors and Ethnicity

Analysing the MSDS data for Sheffield and Barnsley for 2010/21, provided by NHS Sheffield CCG:

- Women of Other Ethnic Category were most likely to have a CSF recorded (29%) .In SYB, this group includes a many Eastern European and Roma women.
- Black/Black British women were second most likely to have a CSF (22%) .This group is likely to include refugee or asylum seeker women in addition to women with other complex social factors.

Maternity Service

Maternity Service includes:

- Community Midwifery care with a focus on ante and postnatal continuity
- Greenoaks / Early Pregnancy Assessment Unit
- Labour Ward
- Wharnccliffe Ward (antenatal and postnatal) with conceptual transitional care pathways.
- Antenatal Day Unit & Triage
- Specialist Midwives

Workforce

- 115.87 WTE staff in post Band 3-7
- 27.88 WTE medical staff funded establishment

- 14 birthing rooms, all with en-suite facilities
- Newly refurbished bereavement suite
- A birthing pool
- An antenatal and postnatal ward
- An enhanced Maternity Care room on the labour ward
- Homebirth Service
- Newly refurbished Neonatal Unit – Level 2
- 24 hour consultants are available
- 24 hour epidural service
- Midwives who specialise in a range of areas from teenage pregnancy to diabetes to maternal mental health

Neonatal Unit Services

- ▶ Newly refurbished 2024 January (14 cots, level 2 unit)
- ▶ BFI – Achieved level 1 in 2023
- ▶ Bliss – support for families
- ▶ Service users – First MNVP group to take place in February 2024
- ▶ Annual event in November, World Prematurity Day
- ▶ BAPM Standards for QIS met for nursing staff
- ▶ Medical staff – Action plan in place to meet BAPM standard in March 24
- ▶ Governance nurse now in role and working in partnership with Maternity

Theme 1: Listening with compassion and taking action

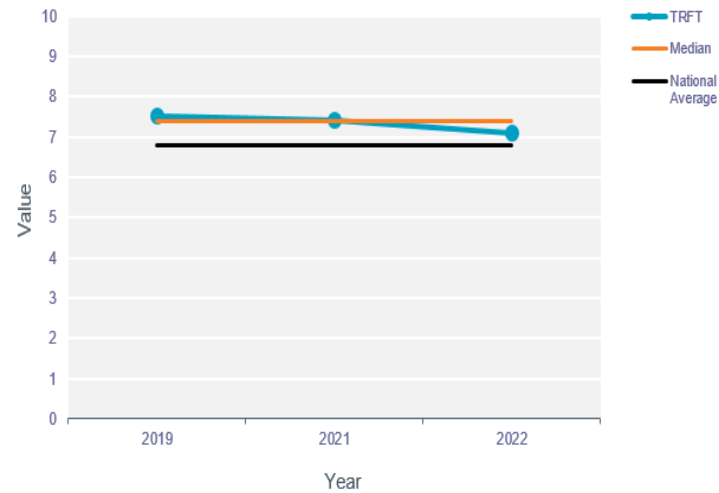
- ▶ Local resolution meetings - Listening to Learn
- ▶ Birth in Mind service
- ▶ Voice of the woman in all we do i.e Patient safety investigations, complaints and concerns.
- ▶ MNVP – attendance at Governance meetings, Safety Champion meetings, perinatal, Labour ward forum and Quadrumvirate meetings.
- ▶ Reviewing national reports e.g. The Invisible Report (2022) and CQC Maternity Survey responses coproducing most recent PICKER action plan
- ▶ Triangulating themes from legal, complaints, staff feedback, Datix, MNVP and addressing with co-production and service user involvement. i.e. interpreting service issue.
- ▶ Using intelligence from maternity data to inform us of top 5 languages of the women we serve. Now able to provide FFT in these languages to gather feedback
- ▶ Engagement with our local Apna Haq group and Slovak communities, Rotherham Ethnic Maternity Alliance (REMA) and Clifton Learning Partnership

Listening with compassion and taking action (cont.)

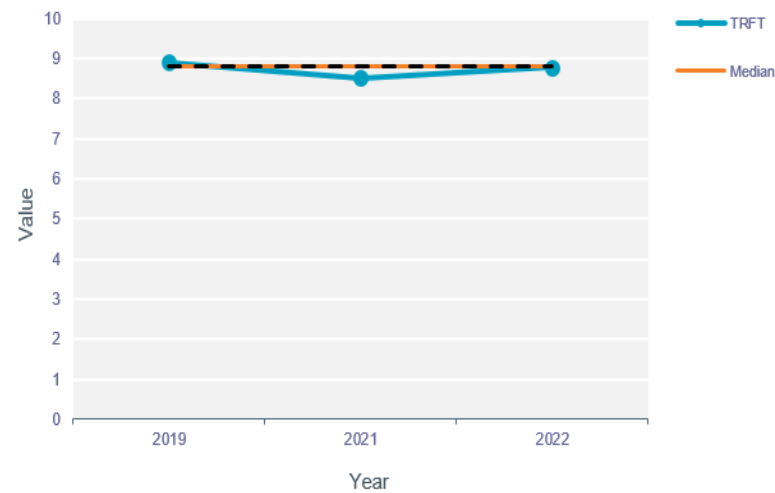
- ▶ Listening to Learn are used to share women's experiences and the learning from this with the wider team
- ▶ Birth in Mind Quarterly report demonstrates high number of women who were unhappy with IOL – IOL Workshops coproduced and about to pilot in February 24
- ▶ Top language is Slovak and the Community Midwifery teams have set up clinics that provide an interpreter to meet the needs of this community and gather feedback for the service
- ▶ MNVP undertaking a piece of work to review the process of gaining informed consent for caesarean sections following patient voice from a patient safety investigation

Picker Survey Results for Rotherham: 2019 to 2022

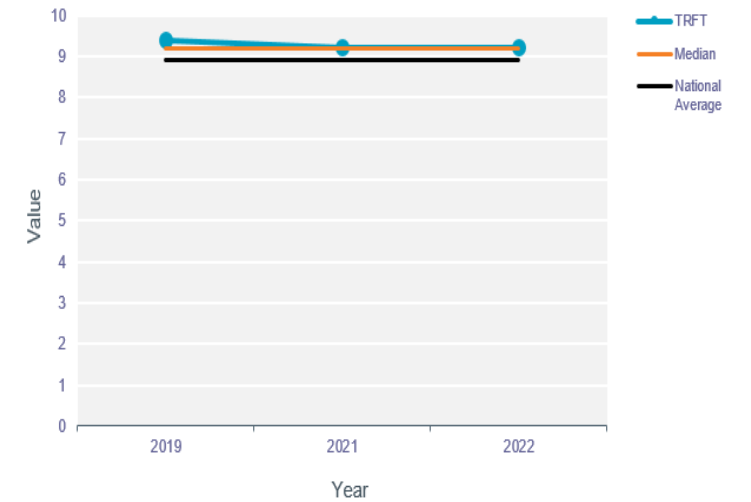
Awareness of medical history during the antenatal check up



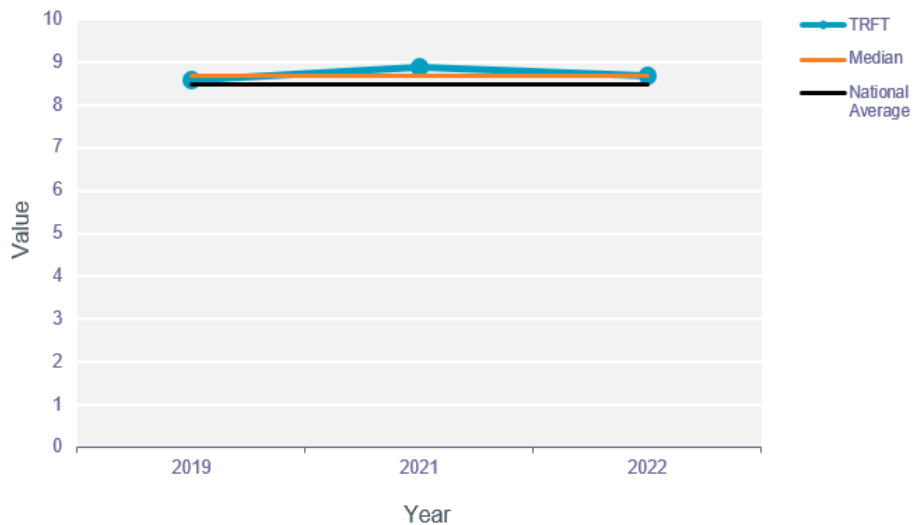
Involvement in antenatal care decisions



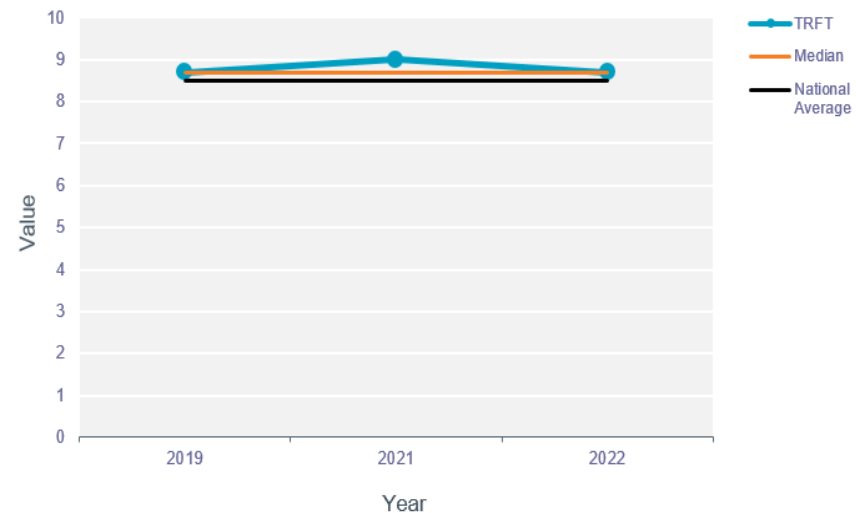
Being listened to during antenatal check-ups



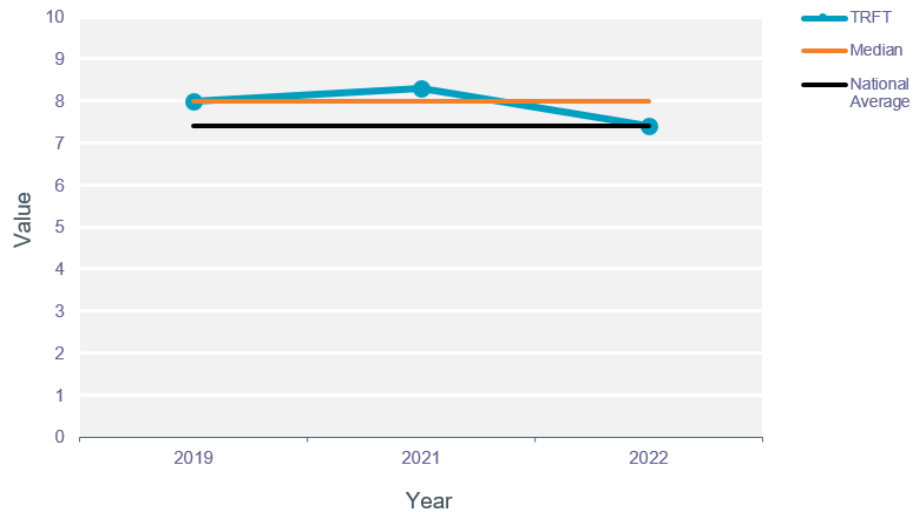
Response to concerns during labour and birth



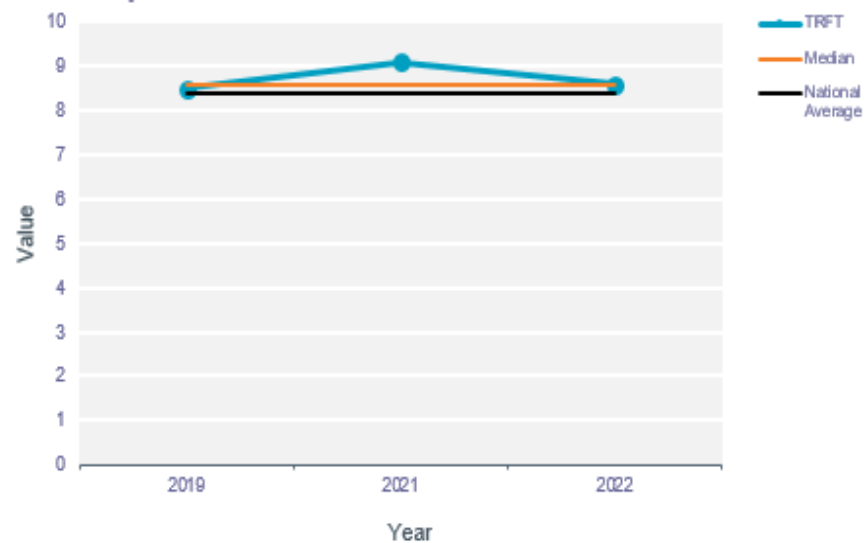
Involvement in decisions during labour and birth



Adequacy of information or explanations during postnatal hospital care



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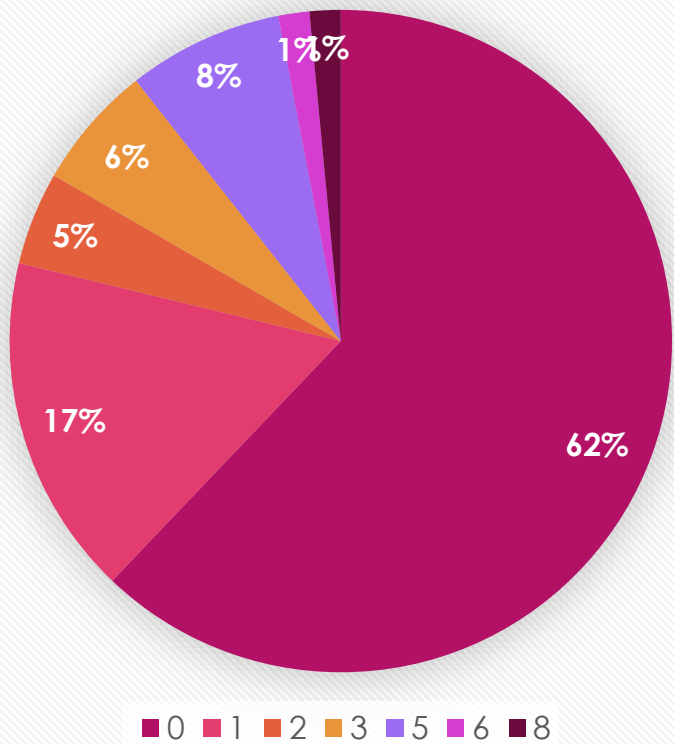


Theme 2: Grow, Retain and support the workforce

- ▶ BirthRate Plus review August 2023
- ▶ Recruitment – covering gaps
- ▶ Retention and CPS work
- ▶ Flexible working
- ▶ Triage / staffing, listening to staff feedback
- ▶ PMAs
- ▶ Training and development – labour ward co-ordinator course
- ▶ Medical staff – support with entrustability, trainee and Consultants supported with flexible, working, retire and return supported, sabbatical opportunities supported. Two middle grades are supported through the CESR programme.
- ▶ Medical rota's now reflects compensatory rest
- ▶ Birth Rights Training using CNST monies
- ▶ Workforce transformation

Continuity

2021 Intrapartum Continuity



- Current Community Model (antenatal and postnatal care).
- CoC team; Antenatal care by the woman's lead midwife was on average 52%. Maternity transformation model has demonstrated that around 77% of women are now seen by their lead midwife.
- Currently scoping our demographic outcome data, engaging with all teams to develop an enhanced CoC model.

Theme 3: Developing and sustaining a culture of safety

- ▶ Leadership have attended Perinatal Quadrumvirate Culture and Leadership Development Programme
- ▶ Matron undertaken Elizabeth Garrett Anderson Programme in Healthcare Leadership focus on Compassionate Leadership remedying Incivility
- ▶ Dashboard data, reported to Board, confirms LWCO Supernumerary Status and 1:1 Care in Labour provision
- ▶ Safety Champion walk rounds, staff concerns heard by Board member
- ▶ Compliant with Standard 8 CNST Training Together
- ▶ PSIRF “poised” – embracing concepts and values, awaiting Trust roll-out
- ▶ Score survey undertaken – awaiting results
- ▶ Staff survey – action plans coproduced with our Teams
- ▶ GMC national training survey – Overall satisfaction 75% (out of hours support 91%, Clinical supervision 90%)
- ▶ Student Midwifery placement surveys – PARE reviews show overall high levels of satisfaction for all placement areas.

Theme 4: Standards and structures that underpin safer, more personalised and more equitable care

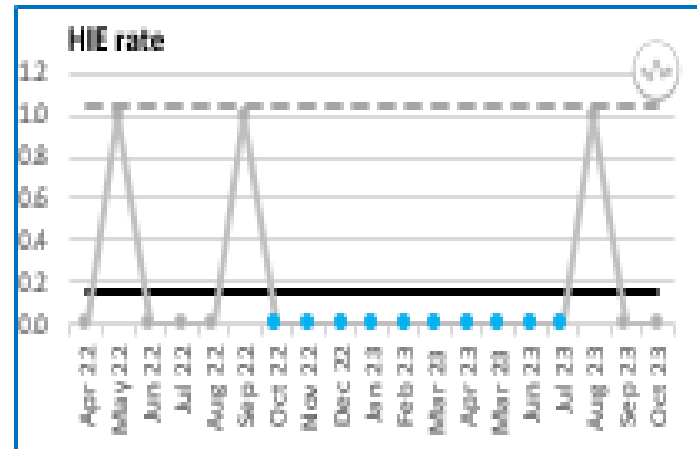
- ▶ Working with MNVP to update PCP to make more user friendly and meet the needs of our women
- ▶ Deprivation scores now used in multiple Governance reporting streams to inform and focus future service delivery and development
- ▶ Saving Babies Lives v3 compliant to 71% with an Action Plan to reach 100% for March 2024
- ▶ CNST Compliant for all 10 Standards
- ▶ External Peers for PMRT, Patient Safety Investigations and Off-Pathway Births
- ▶ MDTs to support women's choices for homebirth
- ▶ Equity and Equality Action Plan work underway
- ▶ Digital Strategy in place to support development of the service and data collection
- ▶ BFI re-accreditation progressing
- ▶ Robust floor to Board processes

Safer Care - HIE

Latest month 01/10/23

HIE rate 0.0

No significant change



In 2023 we have had one case of HIE grade 3 which has been referred to MNSI. The two previous cases in 2022 were subsequent to premature births.

Safe Care

- ▶ Perinatal Mortality December data rolling 12 months

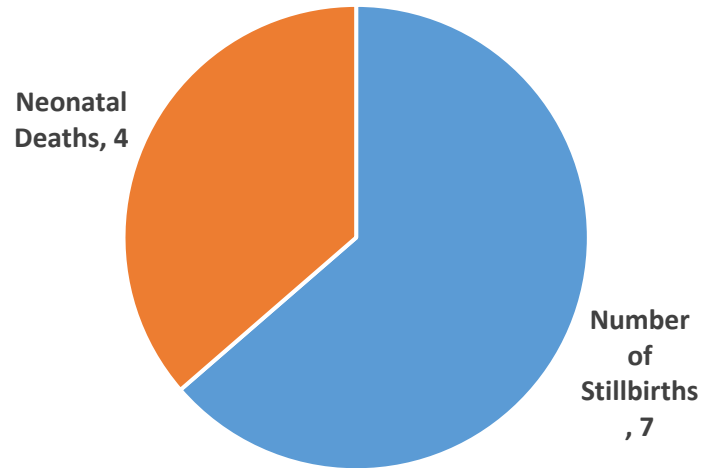
Type of death	Number	Rate per 1000 births	National rates (MBRRACE 2021)
Stillbirth	7 (incl MTOP)	2.72	3.54
Neonatal death	3	1.17	1.65

- ▶ Adjusted Perinatal Mortality (to exclude any abnormalities)

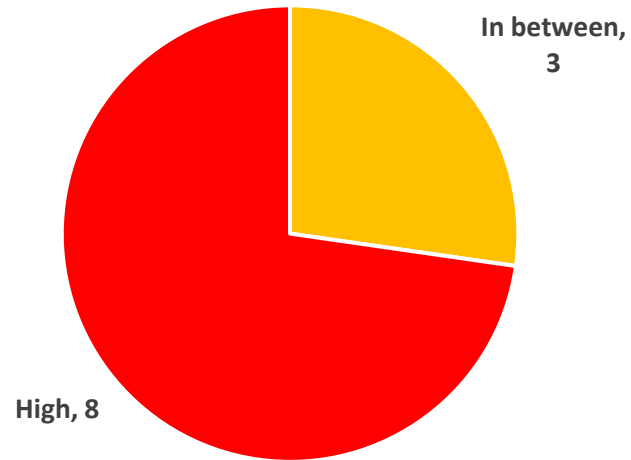
Type of death	Number	Rate per 1000 births
Stillbirth	6	2.33
Neonatal Death	2	0.78

2023 Annual Perinatal Event (2022 data)

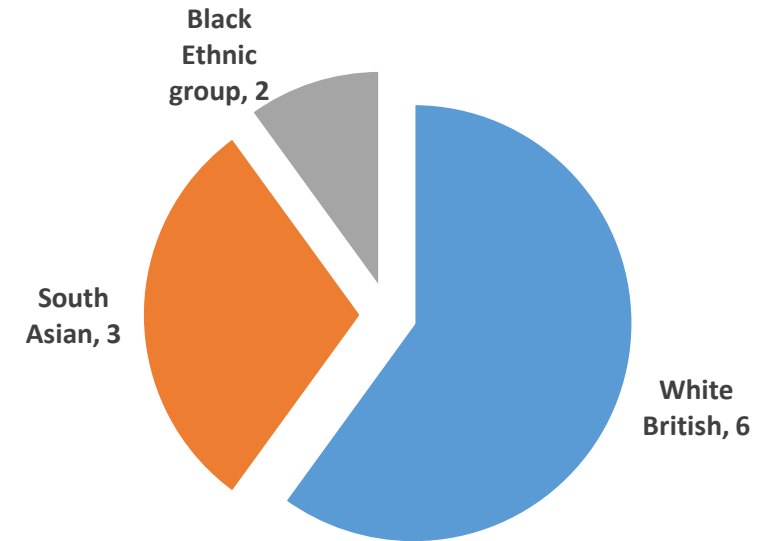
Annual Perinatal Event 2023
Cases Reviewed - Type



Annual Perinatal Event 2023
Cases Reviewed - Deprivation



Annual Perinatal Event 2023
Cases Reviewed - Ethnicity





Thank you for listening

ANY QUESTIONS?